

**Job Title**

|   |    |
|---|----|
| 1 Activity Coordinator                    | A1 |
| 2 Adventure Specialist & Front Desk Clerk | A1 |
| 3 Animator                                | A1 |
| 4 Cabin Attendent                         | A1 |
| 5 Coffee Shop Attendent                   | A1 |
| 6 Cruise Staff                            | A1 |
| 7 Front Desk Agent                        | A1 |
| 8 Front Shop Agent                        | A1 |
| 9 Golf Course Starter                     | A1 |
| 10 Golf Services Attendant                | A1 |
| 11 Guest Service Agent                    | A1 |
| 12 Guest Services Driver                  | A1 |
| 13 Hostess                                | A1 |
| 14 Instructors                            | A1 |
| 15 International hostess                  | A1 |
| 16 Lodge staff                            | A1 |
| 17 Night Auditor                          | A1 |
| 18 Raft Guide                             | A1 |
| 19 Receptionist                           | A1 |
| 20 Spa-Aesthetician                       | A1 |
| 21 Sport Animator                         | A1 |
| 22 Stewardess                             | A1 |
| 23 Assistant Front Office Manager         | A2 |
| 24 Massage Therapist                      | A2 |
| 25 Night Manager                          | A2 |
| 26 Shift Leader FO                        | A2 |
| 27 Guest relations officer                | A2 |
| 28 Assistant director of operations       | A3 |
| 29 Assistant general manager              | A3 |
| 30 Director of conventions                | A3 |
| 31 Director of operations                 | A3 |
| 32 Front Office Manager                   | A3 |
| 33 General Manager                        | A3 |
| 34 Hotel Manager                          | A3 |
| 35 Manager                                | A3 |

|            | 1<br>BASIC LEVEL  | 2<br>SUPERVISORY LEVEL        |
|------------|-------------------|-------------------------------|
| <b>A =</b> | RECEPTIONIST      | SHIFTLIDER FRONT OFFICE       |
| <b>B =</b> | CHAMBERMAID       | FLOOR SUPERVISOR HOUSEKEEPING |
| <b>C =</b> | COMMIS DE CUISINE | CHEF DE PARTIE                |
| <b>D =</b> | COMMIS DE SALLE   | MAITRE D'HOTEL                |
| <b>E =</b> | SECRETARY         | F&B CONTROLLER                |
| <b>F =</b> | RESERVATION AGENT | RESERVATION SUPERVISOR        |
| <b>G =</b> | TECHNICAL AID     | MAINTENANCE SUPERVISOR        |

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|--|----|
| 36 Managing Director                       | A3 |
| 37 Operations manager                      | A3 |
| 38 Spa Manager                             | A3 |
| 39 Suite and Sky Box Manager               | A3 |
| 40 Facility Cleaner                        | B1 |
| 41 Housekeeper                             | B1 |
| 42 Housekeeping Staff                      | B1 |
| 43 Maintenance Worker                      | B1 |
| 44 Room Attendant                          | B1 |
| 45 Room Cleaners                           | B1 |
| 46 Room maid                               | B1 |
| 47 Gouvernante Générale                    | B2 |
| 48 Housekeeper and Facilities (Janitorial) | B2 |
| 49 Maintenance supervisor                  | B2 |
| 50 Assistant Housekeeping Manager          | B3 |
| 51 Equine Barn Manager                     | B3 |
| 52 Maintenance Manager                     | B3 |
| 53 Commis de Cuisine                       | C1 |
| 54 Commis de Rang                          | C1 |
| 55 Demi Chef de Rang                       | C1 |
| 56 Dishwasher                              | C1 |
| 57 Kitchen Help                            | C1 |
| 58 Kitchen Staff                           | C1 |
| 59 Kitchen Steward                         | C1 |
| 60 Prep Cook                               | C1 |
| 61 Short-Order Cook                        | C1 |
| 62 Steward Helper                          | C1 |
| 63 Caterer                                 | C2 |
| 64 Chef de Partie                          | C2 |
| 65 Chef de Partie Pastry                   | C2 |
| 66 Chef de Rang                            | C2 |
| 67 Chef French Pastry                      | C2 |
| 68 Cook                                    | C2 |
| 69 Cuisinier                               | C2 |
| 70 Kitchen Assistant                       | C2 |
| 71 Line Cook                               | C2 |

|     |                                   |    |
|-----|-----------------------------------|----|
| 72  | Sous Chef                         | C2 |
| 73  | Sous Chef; Banqueting             | C2 |
| 74  | Sous Chef; Pastry                 | C2 |
| 75  | Culinary Manager                  | C3 |
| 76  | Chef de cuisine                   | C3 |
| 77  | Executive Chef                    | C3 |
| 78  | Executive Pastry Chef             | C3 |
| 79  | Head Chef                         | C3 |
| 80  | Oriental chef                     | C3 |
| 81  | Pastry Chef                       | C3 |
| 82  | Assistant Bartender               | D1 |
| 83  | Assistant restaurant waiter       | D1 |
| 84  | Assistant Sommelier               | D1 |
| 85  | Banquet and ClubHouse Servers     | D1 |
| 86  | Barkeeper                         | D1 |
| 87  | Bartender                         | D1 |
| 88  | Beverage Cart                     | D1 |
| 89  | Cafe staff                        | D1 |
| 90  | Club House Waiter                 | D1 |
| 91  | Commis de Salle                   | D1 |
| 92  | Dining Room Server                | D1 |
| 93  | Food & Beverage Server            | D1 |
| 94  | Food and Beverage Junior Server   | D1 |
| 95  | Restaurant Server                 | D1 |
| 96  | Restaurant Waiter                 | D1 |
| 97  | Servers                           | D1 |
| 98  | Waiter                            | D1 |
| 99  | Assistant Food & Beverage Manager | D2 |
| 100 | Assistant Restaurant Manager      | D2 |
| 101 | Bar Supervisor                    | D2 |
| 102 | Catering Coordinator              | D2 |
| 103 | Food & Beverage Supervisor        | D2 |
| 104 | Food and Beverage Cashier         | D2 |
| 105 | Head Waiter                       | D2 |
| 106 | Maitre d'Hotel                    | D2 |
| 107 | Restaurant Supervisor             | D2 |

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|--|----|
| 108 Sommelier                              | D2 |
| 109 Banquet Manager                        | D3 |
| 110 Club House F&B Supervisor              | D3 |
| 111 Dining Room Manager                    | D3 |
| 112 F&B Manager                            | D3 |
| 113 Restaurant Manager                     | D3 |
| 114 Administrative Assistant               | E1 |
| 115 Assistant Financial Controller         | E1 |
| 116 Food Stores Attendant                  | E1 |
| 117 Payroll Administrator                  | E1 |
| 118 Accounts Payable Clerk                 | E2 |
| 119 Accounts Receivable Clerk              | E2 |
| 120 Assistant Director of Finance          | E2 |
| 121 Assistant Manager Finance              | E2 |
| 122 Bookkeeper                             | E2 |
| 123 Controller                             | E2 |
| 124 Credit Supervisor / Manager            | E2 |
| 125 Financial Controller                   | E2 |
| 126 Food and Beverage Administrator        | E2 |
| 127 General Cashier                        | E2 |
| 128 Income Auditor                         | E2 |
| 129 Junior Accountant                      | E2 |
| 130 Provision Master                       | E2 |
| 131 Purchasing Manager                     | E2 |
| 132 Store Manager                          | E2 |
| 133 Area Director of Finance               | E3 |
| 134 Area Finance Director                  | E3 |
| 135 Cluster Director of Finance            | E3 |
| 136 Counsellor-In-Training (CIT) Director  | E3 |
| 137 Director of Finance                    | E3 |
| 138 Director of Finance and Administration | E3 |
| 139 Director of Human Resources            | E3 |
| 140 Head accounting                        | E3 |
| 141 Human Resources Manager                | E3 |
| 142 Registration Officer                   | F1 |
| 143 Tour Guide                             | F1 |

|   |    |
|---|----|
| 144 Sales executive                           | F1 |
| 145 Sales executive conference & banqueting   | F1 |
| 146 Sales assistant                           | F1 |
| 147 Reservation officer                       | F1 |
| 148 Revenue manager                           | F2 |
| 149 Yield analyst                             | F2 |
| 150 Assistant Banquet Sales Manager           | F2 |
| 151 Marketing & Customer Service agent        | F2 |
| 152 Sales Co-ordinator Meetings & Conventions | F2 |
| 153 Tour Coordinator                          | F2 |
| 154 Director of Sales                         | F3 |
| 155 Director of Sales & Marketing             | F3 |
| 156 Head of Sales department                  | F3 |
| 157 Sales Manager                             | F3 |
| 158 Sales Manager Conventions International   | F3 |
| 159 Sales MICE Manager                        | F3 |
| 160 Buspenderson                              | G1 |
| 161 Plumber                                   | G1 |
| 162 Seasonal Landscape Gardener               | G1 |
| 163 Greenskeeper                              | G1 |
| 164 Shipper                                   | G1 |
| 165 Receiver                                  | G1 |
| 166 Assistant Facility Manager                | G2 |
| 167 Assistant maintenance manager             | G2 |
| 168 Engineer                                  | G2 |
| 169 Maintenance Assistant manager             | G2 |
| 170 Security House Officer                    | G2 |
| 171 Technical Services supervisor             | G2 |
| 172 Chief engineer                            | G3 |
| 173 Director of facilities                    | G3 |
| 174 Director of facility operations           | G3 |
| 175 Facility Manager                          | G3 |
| 176 Head of engineering department            | G3 |
| 177 Head of technical department              | G3 |
| 178 IT Manager                                | G3 |
| 179 Regional Director of IT                   | G3 |

|                           |
|---------------------------|
| <b>3</b>                  |
| <b>MANAGEMENT LEVEL</b>   |
| FRONT OFFICE MANAGER      |
| EXECUTIVE HOUSEKEEPING    |
| KITCHEN CHEF              |
| RESTAURANT MANAGER        |
| DIRECTOR OF FINANCE       |
| SALES MANAGER             |
| HEAD TECHNICAL DEPARTMENT |







